



HARRIS CORPORATION

Broadcast Communications Division
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April 15, 2004

Reference: MW5 Series AM 5KW Transmitters

Dear Broadcaster:

Harris periodically reviews product support capability, parts availability, the number of units still in service and changes in the marketplace. The MW-5 has reached a point where parts are no longer available from our suppliers and rapid on-going technology advancements are making it harder to find equivalent parts or recommend other solutions. Our records indicate you may own a MW-5 transmitter.

The MW-5 was first produced in 1973 and has exceeded its life expectancy. While we are proud of its many years of success, we have found it increasingly difficult to find suitable replacement parts. Many of our users have "worked around" this situation by implementing their own modifications, but this has led to documentation issues and has made it progressively more difficult for our service staff to provide adequate telephone and field assistance.

Because of these issues, effective May 1, 2005, Harris Broadcast Communications Division will no longer support the MW-5 series transmitters. This includes the MW-5, 5A, and 5B transmitters. Harris will continue to carry the inventory of parts currently in-house and will supply parts still available in the marketplace until the discontinuance date. For availability of specific parts, please phone our parts department at (217) 221-7500, or if you prefer, contact us by e-mail at tsupport@harris.com. The parts department is staffed 24 hours per day.

Harris recognizes that service is important to our customers. We will continue to offer assistance, training and other support to your expectations, on all transmitters that we can adequately service. If you have any questions, please contact me at (217) 221-7524. We greatly appreciate your business and hope Customer Service has served you well. We welcome the opportunity to serve you in the future.

Sincerely,

Mike Lawrence
Manager, Radio Field Service
Harris Corporation
Broadcast Communications Division